

CHwapi

A hospital at the heart of the city





CHwapi

A hospital deeply rooted in its environment, playing a key role in the development of the Integrated Healthcare Cluster in Picardy Wallonia .

- 2 Drawing on the expertise and involvement of **2,700 employees representing nearly 100 different professions**, the Wallonia Picardy Hospital (CHwapi), is the **largest employer in the region**.

It was founded in 2009 by two insurance companies - Mutualités Chrésiennes and Solidaris - to create a merger following the gradual convergence of three Tournai hospitals three years earlier. It also has a consultation centre in Péruwelz.

With **760 hospital beds, including 15 university beds, 10 surgical specialities, 300,000 annual consultations, 1,200 deliveries and more than 50,000 emergency room visits**, CHwapi is a general hospital that can pride itself on having developed **excellence and expertise in a wide range of medical and surgical fields**. Its departments include an accredited breast clinic, a cardiac disease prevention clinic, an endometriosis clinic, a stress clinic, an obesity clinic and a pain clinic. In the field of surgery, our hospital is in the process of positioning itself as a Major Trauma Centre, a regional reference centre for the treatment of severe trauma patients.

CHwapi's human capital stems from a strong corporate culture based on a common mission: **'For every stage of life, in an innovative environment at the heart of Picardy Wallonia, healthcare professionals provide quality care accessible to everyone. Wellness and well-being.'** This 'made in CHwapi' corporate culture is grounded in shared values of tranquillity, audacity and pride.

Our hospital is committed to being **eco-responsible**. It participates in the **'Hospigreen'** project, the first renewable energy community for public energy consumers. This project establishes a collective self-consumption operation using local green energy sources. CHwapi is also proud to have been the first Belgian hospital to be awarded the **'Lean & Green'** label. This programme is aimed at any organisation that wishes to reduce the emissions produced by its supply chain activities. We aim to cut these emissions by at least 20% within five years.

The CHwapi hospital complex is expected to significantly cut not only the number of transport movements, especially for vehicles travelling between sites, but also energy consumption, thanks to more efficient facilities. CHwapi recently launched the Unitar certification process. AS such, it is committed to incorporating the 17 Sustainable Development Goals (SDGs) defined by the United Nations into its organisation and development. A three-year action plan has been drawn up for this purpose.





Behind the brand-new, modern buildings that are currently going up on a **65,000 m² site in the very heart of Tournai**, a hospital of excellence, education, study and research in innovation is taking shape.

CHwapi, which aims to confirm its status as a university hospital, is forging strong links with the Hainaut academic cluster and the key players in higher education. The institutions, which share a common philosophy and motivations, are developing collaborations to host trainees. CHwapi is also working with universities as part of an entrepreneurial approach to new health technologies. Our institution

aims to create a fertile breeding ground for the emergence of start-ups in the MedTech sector, alongside the Hainaut academic cluster.

The Integrated Healthcare Cluster in Picardy Wallonia is fully in line with the Smart Specialisation Strategy (S3) adopted by Wallonia. This strategy is a cornerstone of its recovery plan, setting out the framework for its industrial policy, research and innovation.

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Currently spread over three sites in Tournai, by 2026 our institution's hospital activities will be grouped together on a **single site** that will form part of the **Integrated Healthcare Cluster in Picardy Wallonia**.

The Single Site in a few key figures.



Budget

The estimated cost of the Single Site is €445 million including VAT. This project is partly financed by Wallonia. In May 2019, CHwapi received the official agreement signed by Minister Alda Gréoli and Minister-President Willy Borsus. The subsidy agreement was for a total of €220 million including VAT.

Construction

Temporary consortium of four Wallonian companies: Galère - Tradeco - Dherte and CIT Blaton. At the moment, there are 120 workers on site. This number is set to rise sharply to 500 people when the finishing work starts.

Some key figures: 150,000 m² of floor space, underground car park with 1,000 bays, a modern operating theatre with 20 rooms, 1 hydrotherapy pool, 1 conference centre, 1 outdoor amphitheatre set in a garden.

Catchment area

330,000 inhabitants in Picardy Wallonia.



At the same time as the new hospital is being built, a major reorganisation of the institution is taking place to prepare it for current and future healthcare challenges. This ambitious, innovative and human-centric project is based on a strategic plan, **CAP25** and **seven priority areas**.

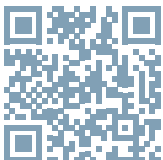
- Being a **COMMUNITY HOSPITAL** means being a hospital for everyone. It's about enhancing its appeal. It's backing training, reception and mentoring.
- **INNOVATION** is at the heart of our project: it guides every initiative related to our future hospital for increased efficiency.
- **SURROUNDINGS**. Well-integrated into its city and region, CHwapi extends beyond its walls, fosters collaborations with external partners and strengthens its network of healthcare.



- Our **HUMAN CAPITAL** remains the hospital's number 1 asset. It keeps the site running via a synergy of talents that we are careful to nurture.
- **BENCHMARK**. Our strategy aims for clinical excellence. In particular, it involves the continuous development of best practices.
- **PREVENTION**. With shortened hospital stays and an ageing population, our hospital is rethinking its practices and services. Prevention is a key aspect of our development. We are also embedding risk management in our culture.
- **QUALITY**. On 29 August, CHwapi achieved the Diamond accreditation. It is one of only two hospitals in Europe that can boast the highest level of accreditation. The benchmark organisation, Accreditation Canada, recognised it for the quality and safety of care provided in the institution.



CHwapi - Wallonia Picardy Hospital is part of the PHARE network. Resolutely patient-focused, it is the result of **collaboration between four regional institutions: EpiCURA, CHMouscron, CHR Haute Senne and CHwapi**. These partners coordinate their hospital activities in perfect harmony with the current and future needs of the 618,000 people who live in their catchment area.



www.reseau-phare.be

Anxious to ensure the ongoing improvement of its practices and processes, our institution regularly carries out a range of audits and quality reviews. Its initiatives in the field of continuous improvement are numerous. Among other things, they are based on an advisory committee of patient users, true partners, who contribute their ideas, inspiration and feedback to fuel our ongoing development.

Continuous improvement is now an integral part of our corporate culture and has entered into the DNA of CHwapi's 2,700 employees.

